

Decision Note –Pronto Mobile Solution Contract



STAFFORDSHIRE COMMISSIONER
Police | Fire and Rescue | Crime

REQUEST FOR DECISION BY THE STAFFORDSHIRE COMMISSIONER

	Policing:	Crime:	Fire & Rescue:
This decision relates to:	✓	✓	

APPROVAL (for completion by Staffordshire Commissioner only)

Rationale for approval

~~STAFFORDSHIRE COMMISSIONER~~

Signature

A handwritten signature in black ink, appearing to be 'J. Smith'.

Date

15/2/23

Date decision required by: 17th February 2023

If an urgent approval is required, please state reasons:

This is an urgent request, as the Pronto contract is due to expire on 31st March 2023 and the current contractual route will no longer be available after 22nd February 2023.

The proposed route to market is via the CCS Framework RM3821 Data and Application Solutions which mirrors the terms of our current contract arrangements.

For completion by Staffordshire Commissioner's Office only:-

Decision Number: *SCP/D/202223/007*

Date Received: *31 March 2023*

	Yes	No
Has the required decision been considered under the guidance of the Staffordshire Commissioner's Decision Making Policy?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Has the required decision been deemed to be a Key Decision as defined within the Staffordshire Commissioner's Decision Making Policy?	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Who is empowered to make the required decision?

Staffordshire Commissioner

Title	Pronto Mobile Solution
<p>The Pronto Mobile Solution contract requires renewal by the end of March 2023.</p> <p>Pronto is the platform, through which officers access/update force systems via their mobile devices. It is a key system we use to facilitate our business and it is a 'real time' tool, which limits the need for officers to return to the station to complete actions. It is, currently, central to our operational business and the impact (operational and business intelligence) of not renewing at this time, would be critical.</p> <p>The Commissioner is requested to support the renewal of the Pronto Mobile Solution.</p>	
<p>Recommendation:</p> <p>That the Commissioner approves contracting with Motorola for the delivery of the Pronto mobile solution within Staffordshire Police</p>	
<p>Chief Executive</p>	

Signature *[Handwritten Signature]* for Chief/Executive Date 15/9/23

REPORT AND ADVICE TO THE STAFFORDSHIRE COMMISSIONER

1. Introduction and background

The Pronto Mobile Solution contract requires renewal by the end of March 2023 and has been used within Staffordshire Police since 2014.

Pronto is the platform, through which officers access/update force systems via their mobile devices. It is a key system we use to facilitate our business and it is a 'real time' tool, which limits the need for officers to return to the station to complete actions. It is, currently, central to our operational business and the impact (operational and business intelligence) of not renewing at this time, would be critical.

The Commissioner is requested to support the Pronto renewal.

2. Issues for consideration

There has been a high level of investment in the Pronto mobile platform since 2014. The cost to change is deemed significant with a technical assessment against alternatives such as Niche showing a reduction in capability. When considering the suitable contract term and the strategic direction of other technologies within the IT plan, the proposed new contract term is 3 years with the option to extend for 2 periods of 12-months.

The proposed route to market is via the CCS Framework RM3821 Data and Application Solutions which mirrors the terms of our current contract arrangements.

Currently Staffordshire police holds [redacted] licences, though the new contract would be based on [redacted] licences in line with current HMIC figures for officers at the rank of Pc, Sgt, Insp.

Additionally, we are proposing to increase our professional service fees from [redacted] per year to secure increased professional services and further development of the Pronto solution. This is in line with other Forces and acknowledges the advancements Staffordshire Police have made throughout the life of the current contract.

Licence Numbers (Fixed for full Contract Term)	Negotiated Price Per user per Month	Total Annual Licence Cost	Professional Services Annual Cost	Total Annual Cost	Total Contract value for full 3-year term
[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]

Based the current contract value as can be seen below this contract renewal will have a cost pressure of [REDACTED] noting that this would have been an [REDACTED] rise without the increase in licence numbers.

Licence Numbers (Fixed for full Contract Term)	Total Contract value for full 3-year term	Current Contract Price (Based on 1550 Licences)	Variance (£)	Variance (%)
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

To maximise value out of a future contract the contractual discussions have centred around added value to the organisation. The intention is to maximise this through the professional services and not focus on the remedial work with Niche interfaces but rather increase the function and processes available. Assurance has been given via a process roadmap with visibility of functionality taken by other forces and the deliverables will be assured via KPI's written into the contract.

The contract is fixed price for the first year with the benefit of a 10% licence tolerance to absorb any increase in Officer numbers. For years 2 and 3 of the contract CPI will apply.

The proposed contract although an increase on the current contract, does represent value for money in the current climate. This is based on the current costs being fixed since 2020 and cost avoidance equating to [REDACTED] annually, against the published price list costings, which has been achieved through commercial negotiation.

3. What other options have been considered?

The cost to change is deemed significant with a technical assessment against alternatives such as Niche showing a reduction in capability.

4. Consultation and Engagement undertaken

Various people have been involved in the work to date on this contract. IT have been involved for the longer-term planning against the IT plan. This has also been discussed at the IT Commercial Meetings, Contract review Group and at All Projects Board.

Donna Harvey and Paul Johnson have also been consulted on the contract renewal to give an operational view and perspective.

Report Implications

Monitoring Officer comments:

No issues identified

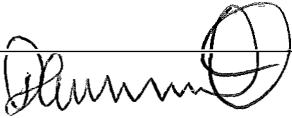
Signature

[Signature]
for Chief Executive


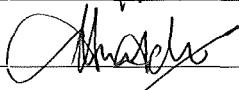
Date 15/2/23

Section 151 Officer comments:

The additional costs have been included within the budget and updated in TFS.

Signature		Date	15/02/2023
		Yes	No
Has legal advice (outside of that provided by the Monitoring Officer) been sought on the content of this report?			✓
Legal Comments:			
Not required			
5. Equality Comments – please attach the completed EIA			
6. Background/supporting paper			
None			
7. Public access to information			
Published on the commissioners website, reported as a decision to Police, Fire and Crime Panel			
8. Data Protection Impact Assessment - please attach the completed DIA			
n/a.			
9. Is the publication of this form to be deferred?			
No			
10. If the report is for publication, is redaction required?			
Redaction of commercially sensitive information is required.			
		Yes	No
Of the Decision Note?		✓	
Of the Appendix?			N/A

ORIGINATING OFFICER DECLARATION:

Author	
Signed	
Date	13/2/23

The purpose of this EIA is to ensure you consider any equality issues as part of your decision making when developing / reviewing your policy / procedure.

Please complete the sections below and send to the Staffordshire Commissioner's Office to be quality assured. New / revised policies cannot be published on the policy database until the EIA has passed the quality assurance process.

Title of policy/procedure:	Renewal of the Pronto Mobile Solution. Contract 5030
Department:	Technology Services
Date:	01/02/2023

1. Identify the aims and purpose of the policy

The contract is for the provision the Pronto Mobile Solution for a period of 3 years, with the option to extend by a further 2 periods of 12 months. The services are to maintain licensing and support as well as increase functionality. Licences numbers have been increased in line with current HMIC figures for officers at the rank of Pc, Sgt, Insp.

2. Identify the individuals and organisations who are likely to have an interest in, or be affected by the policy.

Front Line Officers.

3. Data

Summarise the findings of any monitoring data / information which you have considered regarding the impact of this policy on people from all or any of the protected groups. This could include national or local data.

3.1 Age
N/a
3.2 Disability
N/a
3.3 Race
N/a
3.4 Religion or Belief
N/a
3.5 Sex
N/a
3.6 Sexual Orientation
N/a
3.7 Transgender
N/a

4. Research
Summarise the findings of any research you have considered regarding this policy for all or any of the protected groups. This could include information you have obtained from other sources e.g. Home Office.
4.1 Age
N/a
4.2 Disability
N/a
4.3 Race
N/a
4.4 Religion or Belief

N/a
4.5 Sex N/a
4.6 Sexual Orientation N/a
4.7 Transgender N/a

5. Consultation Summarise the opinions of any consultation for all or any of the protected groups. Who was consulted and how e.g. survey, discussion, forum. If there was no consultation please justify why.
5.1 Age N/a
5.2 Disability N/a
5.3 Race N/a
5.4 Religion or Belief N/a
5.5 Sex N/a
5.6 Sexual Orientation N/a
5.7 Transgender N/a

6. Conclusions Taking into account the results of the monitoring, research and consultation, set out how the policy impacts or could impact on people from the following protected groups? (Include positive and/or negative impacts)
6.1 Age N/a
6.2 Disability N/a
6.3 Race N/a
6.4 Religion or Belief N/a
6.5 Sex N/a
6.6 Sexual Orientation N/a
6.7 Transgender N/a

7. Decisions

If the policy will have a negative impact on members of one or more of the protected groups, explain how the policy will change or why it is to continue in the same way.

If no changes are proposed, the policy needs to be objectively justified.

There will be no impact on any of the protected groups by the purchase of these goods and services. The use of the services is controlled by Data Protection Regulations.

8. Monitoring arrangements

If the policy is new what consideration has been given to piloting the policy?

If monitoring is not already in place what arrangements have been made to monitor the effects of the policy on equality and diversity?

N/a

This equality impact assessment will be published on the SC website.

EIA Form Dated
01/08/2018

