

FOI ref no: **SCO/FOI/02/2020**

Freedom of Information request: reference SCO/FOI/02/2020 first notified to us by email on 6 January 2020.

Thank you for your recent request under the Freedom of Information Act 2000, as detailed below:

Under the FOI Act please can you let me know the following answers to my questions regarding the software your organisations uses to handle Blue Badges applications, appeals and general day to day management.

When I refer to Blue Badges I'm referring to the Blue Badge Scheme as listed here:

<https://www.gov.uk/government/publications/the-blue-badge-scheme-rights-and-responsibilities-in-england>

1. What is the name of the software you use?
2. If the software is developed in house, please let me know which software is it run on or designed via (eg, Access, Excel)
3. How much is the yearly cost, if developed in house please state

Staffordshire Commissioner's Office response to your enquiry is as follows:

I can confirm that the Staffordshire Commissioner's Office does not hold the requested information.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this email and should be addressed to:

Compliance Manager
Staffordshire Commissioner's Office
Block 9, Staffordshire Police HQ
Stafford
ST18 0YY

Or emailed to: FOI.OPCC@staffordshire-pfcc.pnn.gov.uk.

Please remember to quote the reference number in any future communications.

Yours sincerely

Freedom of Information Decision Maker