

FOI ref no: SCO/FOI/012/2023

Date: 19 May 2023

Dear Applicant,

Freedom of Information request: reference SCO/FOI/012/2023 first notified to us by email on 25 April 2023

Staffordshire Commissioner's Office response to your enquiry is as follows:

This is a request for information under the Freedom of Information Act 2000.

Please could you provide the following data:

1. Average waiting time for victims of sexual abuse or violence who have requested support services commissioned by your PCC between the years below. Please categorise the data by the types of sexual violence and abuse support services your PCC commissions (e.g. counselling).

- Feb 14 2020-Feb 14 2021
- Feb 14 2021-Feb 14 2022
- Feb 14 2022-Feb 14 2023

2. Average waiting time for victims of domestic abuse and violence who have requested support services commissioned by your PCC between the years below (where they are commissioned by your PCC). Please categorise the data by the types of domestic abuse and violence support services your PCC commissions (e.g. counselling).

- Feb 14 2020-Feb 14 2021
- Feb 14 2021-Feb 14 2022
- Feb 14 2022-Feb 14 2023

Please could you also provide a list of charities or organisations that you commission to carry out these services, or direct me as to where I could find one.

I can confirm that the Staffordshire Commissioner does hold the information that you have requested.

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- Feb 14 2020-Feb 14 2021
- Feb 14 2021-Feb 14 2022
- Feb 14 2022-Feb 14 2023

SEXUAL ABUSE

Commissioned Service:-

Staffordshire Commissioners Office, Ground Floor, Block 9, Weston Road, Stafford ST18 0YY

Twitter: @StaffsPFCC www.staffordshire-pfcc.gov.uk

Staffordshire Women's Aid	Waiting List Counselling (days)	Waiting List ISVA Support (days)	Waiting List CHISVA Support (days)
1st Oct 2020 to 31st March 2021	44	0	0
1st April 2021 to 31st March 2022	120	0	0
1st April 2022 to 31st March 2023	120	0	0

Grant Funded Service:-

Savana	Waiting List Counselling (days)	Waiting List ISVA Support (days)	Waiting List CHISVA Support (days)
1st April 2020 to 31st March 2021	not funded	not funded	0
1st April 2021 to 31st March 2022	90	0	0
1st April 2022 to 31st March 2023	30	0	0

We collect quarterly data from the 1st April to the 31st March, so we are unable to provide the data for the period you have requested i.e. 14th February.

Staffordshire Women's Aid was not commissioned until the 1st October 2020.

Savana CHISVA funding commenced on the 1st December 2020. Savana ISVA funding commenced on the 1st July 2021.

Service users not on the waiting list are contacted within 24 hours of the referral being received by the Provider. Tailored support is provided within 5 working days of contact being made.

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In terms of the second element of your request I am exempting this under section 43(2) commercial interests. Information is exempt information if its disclosure under this Act would, or would be likely to, prejudice commercial interests of any person (including the public authority holding it). As the Commissioner's office is currently within a procurement phase for new DA victim and perpetrator services, based on the exemption applied, it would not be appropriate to release any information at this time. Should you wish to resubmit the second element of your request in August 2023, subject to the procurement process being complete then we could re-consider your request at that time.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this email and should be addressed to:

Staffordshire Commissioners Office, Ground Floor, Block 9, Weston Road, Stafford ST18 0YY

Twitter: @StaffsPFCC www.staffordshire-pfcc.gov.uk

Compliance Manager
Staffordshire Commissioner's Office
Block 9, Staffordshire Police HQ
Stafford
ST18 0YY

Or emailed to: FOI.PFCC@staffordshire-pfcc.pnn.gov.uk.

Please remember to quote the reference number in any future communications.

Yours sincerely

Freedom of Information Decision Maker