

FOI ref no: SCO/FOI/011/2023

Date: 20 April 2023

Dear Applicant,

Freedom of Information request: reference SCO/FOI/011/2023 first notified to us by email on 6 April 2023

Staffordshire Commissioner's Office response to your enquiry is as follows:

I have a query concerning the figures cited in this newspaper article which quotes Police, Fire & Crime Commissioner for Staffordshire Ben Adams:

'In 2021 there were 1,505 complaints made to the force, but this has increased to 1729 in 2022. The most common complaint surrounds police action following contact, normally relating to the public not being given updates after reporting a crime.'

The figures in the following report are different:

Police complaints Statistics for England and Wales 2021/22 (Experimental statistics)

Table 1: Number of complaint cases logged in 2021/22

Staffordshire - number of complaint cases - 1,508

Can you confirm that '2022' in the article refers to the financial year 2022/23?

I can confirm that the Staffordshire Commissioner does hold the information that you have requested.

In terms of the information confirmed by the Commissioner, this information is based on figures provided by Staffordshire Police year on year, so from the 1st January to the 31st December of each respective year.

The information provided by the Independent Office for Police Conduct (IOPC), this runs on a fiscal year, so the data will be based on information between the 1st April to the 31st March of the following year. Therefore, any information provided from the IOPC will always be presented as outlined in the above link.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this email and should be addressed to:

Compliance Manager
Staffordshire Commissioner's Office
Block 9, Staffordshire Police HQ

Stafford
ST18 0YY

Or emailed to: FOI.PFCC@staffordshire-pfcc.pnn.gov.uk.

Please remember to quote the reference number in any future communications.

Yours sincerely

Freedom of Information Decision Maker