



STAFFORDSHIRE COMMISSIONER

Police | Fire and Rescue | Crime

FOI ref no: SCO/FOI/009/2025

Date: 13 March 2025

Dear Applicant,

Freedom of Information request: reference SCO/FOI/09/2025 first notified to us by email and received on the 14 February 2025.

Specifically, I would like to request the following information:

Community Trigger Policy

- The date when the Police, Fire & Crime Commissioner for Staffordshire first published its Community Trigger (Case Review) policy.
- Statistics on Community Trigger Requests (2015–2021)
- The total number of Community Trigger requests received for each year from 2015 to 2021.
- The number of requests that met the threshold for review.
- The number of Case Reviews carried out.
- A breakdown of the outcomes of completed reviews (e.g., cases upheld, further action taken, no further action, etc.).

The Staffordshire Commissioners Office does hold the information requested which can be accessed from the Staffordshire Commissioner’s website and the link is documented below.

The date when the Police, Fire & Crime Commissioner for Staffordshire first published its Community Trigger (Case Review) policy.

[ASB Case Review - Staffordshire Commissioner](#)

Statistics on Community Trigger Requests (2015–2021)

[ASB Case Review - Staffordshire Commissioner](#)

Please note that information provided is for 2022 to 2025. No information is held for 2015 to 2021.

The total number of Community Trigger requests received for each year from 2015 to 2021.

[ASB Case Review - Staffordshire Commissioner](#)

Please note that information provided is for 2022 to 2025. No information is held for 2015 to 2021.

The number of requests that met the threshold for review.

[ASB Case Review - Staffordshire Commissioner](#)

The number of Case Reviews carried out.

[ASB Case Review - Staffordshire Commissioner](#)

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A breakdown of the outcomes of completed reviews (e.g., cases upheld, further action taken, no further action, etc.).

[ASB Case Review - Staffordshire Commissioner](#)

Please note that the FOI Act 2000 only extends to requests for recorded information. It does not require public authorities to create information to answer questions generally; only if the information is already held in recorded form

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of this email and should be addressed to:

Please be advised that all Freedom of Information request responses are published on the Staffordshire Commissioner's website although personal details are not included.

Freedom of Information Request Appeals Procedure

1. Who Can Ask for a Review

Any person who has requested information from the Staffordshire Commissioner's Office which has been dealt with under the Freedom of Information Act, is entitled to complain and request an internal review, if they are dissatisfied with the response they received.

2. How to Request a Review

Requests for review of a Freedom of Information request must be made in writing within two months of the date of receipt of this email, and should be addressed to:

By Post: Independent Review Manager
Staffordshire Commissioner's Office
Block 9, Staffordshire Police HQ
Stafford
ST18 0YY

Email: FOI.PFCC@staffordshire-pfcc.gov.uk.

Please remember to quote the reference number in any future communications.

3. Review Procedure

Receipt of a request for review will be acknowledged in writing. The review will be conducted by another Decision Maker who is independent from the original Decision Maker. The response will be made as soon as is practicable with the intention to complete the review within 20 working days. In more complex cases the review may take up to 40 working days.

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The independent Decision Maker will conduct a review of the handling of the request for information and of decisions taken, including decisions taken about where the public interest lies in respect of exempt information where applicable. The review enables a re-evaluation of the case, considering the matters raised by the complaint.

4. Conclusion of the Appeal

On completion of the review the Independent Decision maker will reply to the complainant with the result of the review. If the complainant is still dissatisfied following the review they should contact the Information Commissioner to make an appeal. The Information Commissioner can be contacted via the following details:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

ICO Website for complaints

<https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/foi-and-eir-complaints/>

Yours sincerely

Freedom of Information Decision Maker