

**Report of the Secretary to the Staffordshire Police, Fire and Crime Panel
Monday 28 July 2025**

**Annual Report on the Management of Complaints, Purported Complaints
or Conduct Matters against the Police, Fire and Crime Commissioner
and Deputy Police, Fire and Crime Commissioner**

1. Recommendation:

1.1 That the Panel note the information contained in this report.

2. Background

2.1 Under the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 this Panel has statutory responsibility for handling and recording complaints, purported complaints and conduct matters about the Police, Fire and Crime Commissioner for Staffordshire and his Deputy. NB complaints alleging criminal misconduct are dealt with by the Independent Office for Police Conduct (IOPC).

2.2 To remind members, the April 2019 meeting of this Panel approved an updated procedure for the handling of complaints aimed at better defining the type of complaint which the Panel can consider (i.e. those about the personal conduct of the Commissioner and/or his Deputy).

2.3 The Panel's responsibility for the handling of complaints is, in the main, delegated to the Panel Secretary with the proviso that I report annually on cases dealt with. Accordingly, I can report that in the last 12 months (May 2024 to April 2025) reporting period, two complaints have been received.

An analysis of those complaints is below:

| Complaint Number | Action |
|------------------|--|
| 13 | Not deemed to relate to a personal conduct matter. |
| 14 | Not deemed to relate to a personal conduct matter. |

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1.0. Equalities Implications

1.1 None

2.0. Legal Implications

2.1 The Panel is required to have a formal complaints procedure for the handling of complaints, purported complaints and conduct matters about the PFCC and/or his Deputy.

3.0 Resource and Value for Money Implications

3.1. There are no significant resource or value for money implications from this report.

4.0 Risk Implications

4.1. Compliance with Regulations on the handling of complaints, purported complaints or conduct matters about the PFCC/Deputy PFCC addresses the risk of challenge to the governance arrangements of the Panel.