



## HMICFRS action update for live plans

### 1. 2016 HMICFRS PEEL Legitimacy

4	HMIC AFI	<b>OWNER:</b>	Caroline Coombe (06007)
		<b>DATE ACTION SET:</b>	08/12/2016
	On Track	<b>DUE DATE:</b>	31/01/2020
		<b>RECOMMENDATION:</b>	PEEL: Police Legitimacy 2016 (Force report)
	People and Resources	<b>ACTION:</b>	The force should improve how it manages individual performance.
		<b>LATEST UPDATE:</b>	Progress Update: (24/09/2019) Check in process now in place. Employee owned rather than manager owned so individuals get information they need to fulfil their role effectively. Socialised on intranet. Reviewer's Comments: (20/12/2019) PEEL 17/12/2019 - A comprehensive update is required with a view to finalising this at the next PEEL board. Awaiting results of the HIVE survey.

### Completed actions since last ETAP October 2019:

#### 1. 2017 HMIC Report on an unannounced inspection visit to police custody suites in Staffordshire

4	HMIC Force Rec	<b>OWNER:</b>	Insp Karen Cooke (00776)
		<b>DATE ACTION SET:</b>	02/08/2017
	Completed	<b>DUE DATE:</b>	30/06/2019
		<b>RECOMMENDATION:</b>	8.4 - Area of concern: Governance and oversight of the use of force in custody were limited, with insufficient information to demonstrate its use was justified or proportionate.
	Justice Services	<b>ACTION:</b>	Recommendation: Staffordshire police should immediately introduce the robust scrutiny of all force used in the detention and custody of detainees to assure itself and others that all use of force is justified and proportionate. (2.45)
		<b>LATEST UPDATE:</b>	Progress Update: (30/12/2019) There is now scrutiny of all use of force in Custody as part of the monthly Custody Performance and delivery group. The Force has taken some time to develop the Custody performance Dashboard but this now features use of Force and reports into Custody steering Group chaired by the Ch. Supt Operational Support Directorate and has robust scrutiny and Governance. This action has also been referenced on the new Custody Improvement Action Plan. Reviewer's Comments: (09/09/2019) Action owner changed as Insp. Jason Allport has changed business area.

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HMIC AFI
Completed
Investigative Services

**OWNER:** Ci Clare Caddick (00874)

**DATE ACTION SET:** 02/08/2017

**DUE DATE:** 30/06/2019

**RECOMMENDATION:** In the custody cell, safeguarding and health care

**ACTION:** 8.28 Detainees with alcohol or drug problems should be supported through a comprehensive and integrated service in all custody suites. (6.65)

**LATEST UPDATE:** (30/12/2019) Comprehensive and integrated services are now fully embedded at both Custody sites and detainee's are supported throughout their time in Custody. The new high volume users group will now pick up a full deep dive of those repeatedly arrested and detained in Custody and will look at the multi agency response to drug and alcohol addiction.

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HMIC AFI
Completed
Justice Services

**OWNER:** Ci Clare Caddick (00874)

**DATE ACTION SET:** 02/08/2017

**DUE DATE:** 30/06/2019

**RECOMMENDATION:** In the custody cell, safeguarding and health care

**ACTION:** 8.29 All detainees with mental health needs should have prompt access to specialist mental health services, and those who need an assessment under the Mental Health Act should receive this without delay. (6.72)

**LATEST UPDATE:** (30/12/2019) There is a clear focus on identification and support for those presenting with Mental Health issues. All detainees have immediate support from embedded HCP services at both Custody suites and we have continued to improve mental health assessment times. All assessments are reviewed and any issues discussed/escalated at the tactical mental health group. Custody are now part of a number of partnership groups improving mental health services. See new Custody Improvement Action Plan.